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MINISTERO DEL LAVORO
E DELLA PREVIDENZA SOCIALE

Direzione Generale per le Politiche
per l'Orientamento e la Formazione



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ESF IN ITALY 2000 - 2006

a selection of **BEST PRACTICES**

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buone pratiche

Examples of Esf best practices in Italy

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Preface

The valorisation of best practices and their actual dissemination and availability represent, for the Ministry of Labour and Social Security, a significant added value to the intent to adopt a partaken governance of the policies supported by the European Social Fund. Moreover, all those objectives are supported by the European Employment Strategy, highlighting the need to adopt a new approach to policy making, an denominato “open method of co-ordination”, as reviewed and approved in February 2005¹. One of the five pillars of this approach concerns mutual learning, a concept which emphasizes the important role played by the exchange of best practices and experiences, reinforced by the belief that any country could learn from other countries having faced similar critical issues. The European Commission itself underlined that the application of the “open method of co-ordination” was introduced as “a means of spreading best practices and achieving greater convergence towards the main EU goals”².

In such a view, the Ministry of Labour and Social Security fulfilled the need to have a specific information tool on the best practices implemented during the 2000-2006 programming period. Such a mutual learning approach is suitable also within national borders where the whole experimented methods and models of action cannot remain a treasure merely limited to the benefit of the experimenting group, but turn into a treasure open to comparison and sharing with others.

The Catalogue of Italian best practices is intended as an instrument of quality knowledge on the activities implemented up to now, as well as an information tool useful for both project proposing actors and institutional bodies responsible for programming the policies co-financed by the Esf and, more generally, by the Structural Funds.



The approach adopted to create the Catalogue is based on two relevant elements. Firstly, the dynamic character of the Catalogue intended to be not a mere archive of past projects but a way of spreading the knowledge acquired in the last years. Secondly, the attempt to search for a common basis linking the Operational Programmes, both national and regional, the Equal Community Initiative, the Innovative Actions (Art. 6 of the Reg. EC n. 1784/99) and the Leonardo da Vinci Community Program. In such a view, identifying best practices guarantees the effectiveness of the European Social Fund, since ESF actions aim at solving specific issues in different local areas

The need of systematic information valorised by a shared transversal outlook derives from the intent to kick off a series of ESF-employment strategies able to maximise the achieved results.

In order to meet such a need, the first step was the identification of high-quality practices, followed by the dissemination activities among different stakeholders as a way to share knowledge and a chance for mutual learning.

By fostering best practices dissemination and availability, our intent is to provide information, involvement opportunities and assistance to the many institutional stakeholders, local practitioners and citizens making project proposals and planning, with a view to promote systems strengthening, complementary processes and shared culture and rules. In a nutshell it is an attempt to foster joint and permanent mutual learning processes. Not an end but at a starting point for further development.

Vera Marincioni

Director General for Guidance and Training Policies – Ministry of Labour and Social Security

¹ Communication to the spring European Council of 02 February 2005, entitled “Working together for growth and jobs. A new start for the Lisbon strategy”. Communication from President Barroso in agreement with Vice-President Verheugen (COM/2005/24)

² Communication from the Commission to the Council, the European Parliament, the European Economic and Social Committee and the Committee of the Regions: Strengthening the social dimension of the Lisbon strategy: Streamlining open coordination in the field of social protection (COM/2003/261)

“ **Disseminating best practices contributes to foster portaken governance within ESF policies** ”

Introduction

1. The Catalogue

The national "Catalogue of ESF best practices, programmes and Community initiatives implemented in Italy in 2000-2006 period" is a project promoted by the Ministry of Labour and Social-Security - Directorate General for Guidance and Training Policies within the national System Actions with the intent to foster the transfer and dissemination of best practices as a strategic instrument for their innovation, dissemination, valorisation and mainstreaming.

The project was inspired by the need to have a dynamic instrument to collect and codify all the best practices implemented in the previous programming period. The field of analysis of the best practices included into the national Catalogue covers the actions within the European Social Fund, the Operational Programmes, both national and regional, the Equal Community Initiatives, the "Innovative Actions" envisaged by the Art. 6 of the Reg. EC n. 1784/99 and the Community Programme Leonardo da Vinci.

Since the prosperous amount of topic- or programming-focused catalogues on excellence projects issued in Italy and the rest of Europe, the necessity arose to draw a shared standard system to catalogue and collect best practices on the basis of standard evaluation criteria establishing the eligibility dimensions as follows:

- action efficacy in terms of objectives attainment;
- innovation characters and "model-serving" capacity for actions replication elsewhere;
- high-quality level revealed by the presence of the needs analysis, monitoring and self-evaluation activities and quality controls;
- horizontal mainstreaming potential to create, improve and strengthen partnerships involving new actors – enterprises, social parties, third sector and associations;
- extent of project replication and sustainability of project effects in terms of project consideration of such elements since the initial planning step and on the basis of the project actors involvement and information dissemination;

- project involvement of public administrations to facilitate vertical mainstreaming;
- professional skills of promoters and actuators and related network experiences.

The main objective of the "Catalogue of the ESF best practices, programmes and Community initiatives implemented in Italy in 2000-2006" is not only to provide institutional decision-makers with a valid instrument to assess the activities financed and implemented up to now, but also to support and accompany the launch towards the 2007-2013 programming through a benchmarking approach, an improved capacity of institutions to treasure past experiences and the definition of shared rules, thus promoting a partaken governance.

Due to the rapid modifications of the contexts target of the ESF financed actions, identifying and disseminating the excellent projects and the related distinguished characteristics become imperative instruments to support institutions to treasure the past experiences and make adjustments for a more effective policy planning and programming, as well as to promote European integration.

2. The methodology

The adoption of a scrupulous methodology was the main pillar of the best practices census, selection and collection activities. The initial phase revolved around the pattern definition and identification of excellence experiences and was articulated into the following strictly inter-connected steps:

- implementation of proper methodology and instruments to identify and analyse the best practices, including the submission form to include projects into the Catalogue;
- study of the good practices Catalogue systems existing at regional, national and European levels and revealed also through interviews to the people responsible for such Catalogue systems;
- experimentation of a rating model.

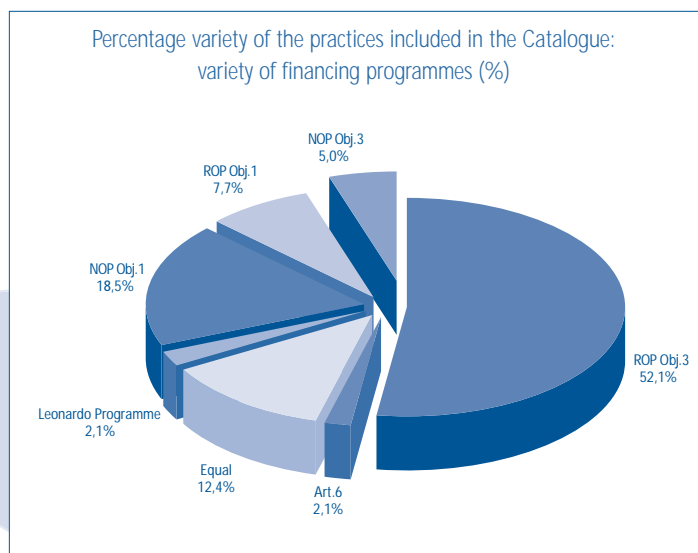
The methodology adopted to create the national Catalogue is based on the following main features:

- involvement and active part-taking of the main stakeholders at both central level – represented by the project committer, the Ministry of Labour and Social Security, Directorate General for Guidance and Training Policies, and the other national Managing Authorities – and local one, represented by the regional Managing Authorities, the Provinces and the people responsible for the projects submitted for the inclusion into the Catalogue;
- the representative character of the Catalogue and the “relative” value of the best practices: according to this eligibility principle a practice is considered good not only in absolute terms but mainly on the basis of a comparison with the specific context of origin;
- eligibility criteria and submission form: the submission form is articulated into three parts on the project identification data, features (background context, activities, results and products, type of actions and beneficiaries, etc.) and attributes to qualify the project as a best practice. The eligibility attributes refer to the criteria already established by the Isfol, the Institute for the Development of Vocational Training for Workers: efficacy, innovation character, adequacy of the implementation framework, potential for replication and transfer, sustainability in terms of time, vertical and horizontal mainstreaming capacity;
- rating system: it is a system evaluating each single practice not only on the basis of the presence of the standard eligibility criteria to consider a project good, useful and with high replication potential but also for the quality level distinguishing all the collected best practices. Each indicator in the third part of the form has a specific and different calculation value contributing to qualify the project as a best practice also on the basis of the project consistency with the strategic priorities established in 2007-2013 programming documentation and envisaged in the Community strategic guidelines, the 1081/06 Regulation on the ESF and the national Strategic Framework;
- dissemination of an evaluation culture: involving different actors into the identification, evaluation and catalogue process developed a higher evaluation culture among central authorities (for policy definition, processes governance and innovation development), as well as at local level by improving the self-analysis and self-evaluation capacity to identify and select the best projects and programme future actions on the basis of the achieved results and system capacities.

3. The practices in the Catalogue: a general overview

For up-to-date contents of the national Catalogue of the Italian best practices more than 1700 projects were assessed for the final selection of practices to be included in the publication.

The variegated projects showing the wide ranges of activities financed by the ESF in the 2000-2006 programming period represent an overview of the national and regional Programmes implemented under the Obj. 1 and 3 as well as the Community initiatives. The national Catalogue – implemented through a wide range of different operational procedures – intends to be a snapshot of the best practices of the previous programming as represented by the Managing Authorities proposing their submission (and by the self-submissions evaluated by the Managing Authorities) rather than a document satisfying the principle of the statistical representativeness (on the basis of financial resources, territories, etc.).



In a nutshell it can be said that the largest amount of practices in terms of numeric figures, was collected in the Objective 3 areas (57,1%) with a different performance for each Region as also reported in the Obj. 1 territories that implemented a higher percentage of projects (26,2%) than the Equal initiative (12,4%). The projects financed under the Art. 6 and Leonardo programmes represent a little more than 2% of the total amount as a result of the fact that they represent a single typology of programmes. From a quality point of view the Catalogue includes projects impacting on different aspects of educational, training and labour systems. In terms of policies the most recurrent topics concern the training activities for labour placement (13,6%), the strengthening of education and training systems (10,6%), research, innovation and competitiveness sectors (9,4%).

As for the link between the projects and the European Employment Strategy about half of the projects are related to two EES pillars: employability (22,8%) and development of human capital and lifelong learning (25,1%).

4. Best practices selection

The projects illustrated in the following pages represent a part of the best projects contained in the Catalogue, selected among the ones with highest rating values and satisfying over 60% of the total indicators required in the form part entitled "project attributes to qualify a project as a best practice".

All such projects are illustrated in a special section of the website used as a "Gallery" for the best projects of the Catalogue. At different and constant (monthly) intervals a periodic selection of best practices from the pool of collected projects was made to update the list of projects advertised in the on-line Catalogue homepage.

The projects were selected on the basis of excellence characteristics in terms of:

- available information provided in a clear, homogenous, trustworthy and synthetic form as a pre-requisite for the replication and transfer of the project experiences elsewhere and for a wide involvement of the actors operating in the same field;
- efficacy in terms of the needs/policy problems solved and the objectives pursued by the project;
- innovation of contents and methodology;
- adequacy and completeness of the logic implementation framework referred to valid programming and planning actions;
- level of replication and transferability potential;
- sustainability in terms of time;
- potential horizontal and vertical mainstreaming of the actors working in the same field and project capacity to create networks;
- presence of useful cues to take as a lesson for attaining the 2007-2013 programming objectives.

5. The on-line Catalogue

The national Catalogue of Italian ESF best practices, programmes and Community initiatives implemented in 2000-2006 programming period is available for free browsing in the website

www.buonepratichefse.it. Its database collects the successful experiences co-financed by the ESF during the 2000-2006 programming period.

The Catalogue intends to be a dynamic system rather than a static container of good practices and is constantly updated thank to the active involvement and interaction of the stakeholders and local actors contributing to the programming.

In such a way the Catalogue not only represents an opportunity to browse the entire database through different research criteria most suitable to one's needs, but it also enables the Managing Authorities, central and local administrations and actuator-bodies to directly submit new projects through the on-line form or bring any good practice to the attention of the Virtual Front Desk.

The Catalogue project kicked off a direct dialogue with the beneficiaries receiving the project newsletter for up-to-date information on the project events and the best practices evaluated. The Catalogue project activities also included workshops – whose documentation is available in the "media kit" section of the website – for the comparison and sharing of attained results and the exchange of the experiences among the stakeholders. As for the topics dealt the best practices selected for the Catalogue concern social inclusion, research, security, employment and system innovation. The website also contains the "documentation" and "bibliography" sections, as well as further institutional and non institutional links to have further information on the project topics.

6. The Catalogue as a 2007-2013 programming instrument

The Catalogue was implemented with the intent to produce not a static documentation container of past practices but a data-collection centre constantly updated to learn more and more lessons for the present enhancement and the attainment of Community goals.

As highlighted from the results achieved up to now the Catalogue has the potential to be on one hand a valid support to the programming processes of the Managing Authorities and on the other a guide for potential project coordinators, thus contributing to the concrete transfer of methods and instruments, ideas and solutions. It is an instrument for mutual learning to share and compare the programmes co-financed by the ESF, thus contributing to promote a partaken governance for the new programming. It represents a good starting point to enter into dialogue with other new European realities.

Best practices gallery

Management Authority

Presidency of the Council of Ministers - Department for Public Administration

Coordinator

Formez
Via Salaria, 229
00199 Rome
Tel. +39 06 84891
www.formez.it

Code Monit 235

NOP Obj. 1

Technical Assistance and System Actions (Atas)

Priority Axe II - Measure II.2

System Actions for the professional enhancement of local bodies' personnel and the development of integrated actions for social inclusion

The initiative provided supervised training support actions to assist the regional and local administrations under the Obj. 1 in programming welfare policies (social inclusion, active labour policies, policies to combat extreme poverty), thus promoting multi-dimensional working strategies.

The training methodology was based on Learning-by-doing pathways provided in the territory selected as the implementation target for the social actions of regional and local programming.

Training seminars focused on specific action fields proved to be very valid from both a theoretical, methodological and practical point of view, especially for the analysis of real study-cases, on-the-job supervised support and field training assistance that enabled to establish permanent working groups and obtain outcomes suitable to meet the needs of the administrations.

Two pillars guaranteed project success: creation of permanent working groups becoming more and more important along the project as stable topical reference points for each regional area; networking for the exchange of good practices.

The project positive impact on the programming capacities of the involved administrations led to a wide range of products (i.e. regional and local social plans, regional legislation for social inclusion).

Project duration: 2003-2006

Management Authority

Ministry of Labour and Social Security

Coordinator

Isfol
Institute for the Development of Vocational Training for Workers
Via G. B. Morgagni, 33
00161 Rome
Tel. +39 06 445901
www.isfol.it

Code Monit 855

NOP Obj.1

Technical Assistance and System actions (Atas)

Priority Axe II - Measure II.1

Survey on the occupational impact of the actions co-financed by the ESF under the regional Operational Programme for Obj. 1

The survey on the occupational impact of the actions co-financed by the ESF under the regional Operational Programme for the Obj. 1 regions was promoted by the Ministry of Labour and Social Security and represents the first and sole attempt to make a placement survey on the South of Italy. The placement surveys on the Obj.1 regions, unlike the Obj.3 regions and autonomous provinces, have been carried out only recently and with regard to a limited number of regions, beneficiaries and types of actions, in marked contrast to the large number of training activities co-financed by the ESF.

The project intended to transfer the evaluation experience and practices on placement from the Obj. 3 regions to the Obj. 1 administrations. This implied the involvement of all regional administrations dealing with the European Social Fund, as well as the managers and representatives of the Ministry of Labour and the Ministry of Education, University and Scientific Research.

A remarkable project result was the definition of a standard methodology allowing to make a global analysis of both the entire Obj. 1 territory and each single Region. The survey data were illustrated in the report entitled: "Education and Labour in Italy's Mezzogiorno – Survey on the occupational impact of the placement actions co-financed by the ESF for the Obj. 1 Regions in 2000-2006 period". The beneficiaries could discuss the survey data by partaking in the meetings arranged by the "Placement Group" coordinated by the national audit unit of the ISFOL. This Unit will produce a further essay to deepen the impact of ESF actions.

Project duration: 2004-2007

Management Authority

Ministry of Labour and Social Security

Coordinator

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NOP Obj.1

Technical Assistance and System Actions (Atas)

Priority Axe II - Measure II.1B

Re-definition of the accreditation criteria introduced by the Ministerial Decree 166/2001

The project represented an integrative part of the system action "Accreditation of training bodies" supporting the Obj. 1 Regions in 2000-2006 programming period in the definition of a standard accreditation mechanism.

The accompanying training activities consisted in providing technical/scientific support (to regional administrations and Regions' coordination) to define, implement, mechanize and monitor each regional accreditation system according to the national minimum standards envisaged by the DM 188 of 2001.

The last programming phase was dedicated to solve the difficulties arisen in the implementation of regional accreditation mechanisms. The initiative also met the challenge to totally re-define the national system of the minimum accreditation standards according to the new Community requirements. Such a re-definition was a pre-requisite condition to guarantee the quality enhancement of the national educational system recently incurred into a variety of constitutional, legislative, social and cultural changes.

The innovative features of the project enabled to solve most of the difficulties encountered in the last programming period regarding the free distribution of services, the efficient and effective employ of public resources for vocational training and for guaranteeing high-quality actions. The new accreditation system modernised the quality assessment of the actuators providing training services with the support of public funds.

Project duration: 2006-2007

Code Monit 1266

Management Authority

Ministry of Education, University and Scientific Research

Coordinator

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Partner

- › KeiroNet Inter-regional Health Consortium
- › CETMA Consortium
- › CREAS CNR-IFC
- › SVIMSERVICE

NOP Obj. 1

Scientific research, technology development, higher education

Priority Axe III - Measure III.4.A

Master for Experts in Health Innovation Transfer - Estris

Extensive changes affecting labour market organisation are premonitory for new demarcations of occupational profiles, their roles and skills. The modernisation of the Italian health system following the enterprise pattern led to a new management outcomes-oriented approach based on efficacy and effectiveness criteria. Thus the necessity arose to pay more attention to the qualification of management roles to develop a proper entrepreneurial management culture suitable to support this process of changes. Professionalism revolves no more around the capacity to repeat techniques of already codified models but rather around the necessity to adjust itself to the complicated health system organisation now renovated by the adoption and/or management of more and more modern technologies, as well as by the inter-connection and inter-dependence between the various professional roles. In such a process vocational training rises to the role of cardinal resource for individual and organisations' enhancement.

The expert in health innovation transfer is able to promote, support and assess the innovation actions of the socio-health system by developing analysis, communication, programming, management and project planning capacities.

Its educational profile is characterised by skills in interdisciplinary knowledge on problem-solving methodologies and technologies suitable for the health system and ranging from biology to medicine, economy and engineering to cover all health sectors and adequately allocate technologies and resources.

Project duration: 2003-2005

Code 942/132

Management Authority

Ministry of Education,
University and Scientific
Research

Coordinator

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Code PON ATAS 385 - PON Ricerca 5059

NOP Obj.1

Scientific research, technology development, higher education

Priority Axe IV - Measure IV.1

Survey on the occupational impact of higher-educational actions

The survey on the occupational impact of higher-educational actions was a project implemented through a convention established between the Ministry of Education, University and Scientific Research (MIUR) and the Ministry of Labour and Social Security (MLPS) to audit the impact of the study and labour pathways followed after the university decree. The survey analysed the educational activities for excellence human capital, the labour placement potential of such human capital in job places with high innovation and technology development standards and the mobility level of people with university degree.

The survey showed data on the placement rate of the beneficiaries of ESF-cofinanced training actions and on the type of job place (type of contract, pay level, etc.), job quality and its consistency with the previous educational pathways. The element crucial to the overall success of the project was the inter-institutional cooperation leading to the creation of a working group made up of experts from the MIUR, Ministry of Labour and ISFOL – Institute for the Development of Vocational Training of Workers.

The survey met the need of the MIUR to evaluate the efficacy of the training actions with regard to the attainment of the objectives of the national Operational Programme to increase employability levels in Italy's Mezzogiorno and strengthen the system competitiveness. As for the needs of the Ministry of Labour, the survey was linked with the evaluation activities promoted and financed by the national Operational Programme ATAS (measure II.1, action II.1.E. 1/a), aimed at evaluating the employment impact of training actions co-financed by the ESF and implemented in the South of Italy.

Project duration: 2203-2206

Management Authority

Ministry of Education,
University and Scientific
Research

Coordinator

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Code 1-4L-2006-6

NOP Obj.1

School for Development

Priority Axe I - Measure I.4

Kos – Knowledge open service

The Project covered a part of sectors that are both unusual and ultra-modern among the ones of the educational system: the sector of methodological-didactic innovation, project management, ITC dissemination and on line actions, school-job alternation and enterprise simulations.

The project managed the "Regional Simucenter for Puglia" to implement the total integration between didactic, educational and operational fields through telematic networks. The students of the schools in the Ifs network simulated the life cycle of a real enterprise with the support of virtual organisations (chamber of commerce, bank, State, fiscal agency, labour market) implemented by the national and Regional simulation centres. It was an opportunity for the students to experience an educational "situation" pathway characterised by real difficulties and a network of operators similar to the real business and labour world.

Project duration: 2006-2007

Partner

- › Ufficio scolastico regionale per la Puglia
- › WALKSTUDIO Srl (Bari)
- › EIDOLAB Snc (Bari)
- › GLOBONET Snc (Bari)

Management Authority

Ministry of Inner Affairs

Coordinator

Consorzio La città ideale
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Partner

› Ecosmed
Caltagirone Integrated
Development Agency

Code PonSicOb100052005

NOP Obj.1

Security for the Development of Southern Italy

Priority Axe II - Measure II.1 e II.3

Ideal City

The initiative had a particularly positive social impact on the target territory of the project represented by four little towns in the province of Catania (Scordia, Grammichele, San Michele di Ganzaria and San Cono), where, in opposition to other Sicily cities, the criminality rate is on a steady increase. The project objective was to spread legality in the project territory by a systematic integrated adoption of:

- actions of infra-structural recovery (multi-functional centres);
- socio-educational actions to promote forms of active citizenship (for instance through the socio-educational pact);
- actions for the development of ethical economies networks to foster enhancement processes free from conditionings and aimed to promote behaviours and choices based on ethic, sustainable and legal systems;
- training actions.

The element most contributing to the overall project success was its participative character to public decisions that enabled a real arising of territorial awareness and active involvement of the citizens living in the project target towns.

Project duration: 2005-2006

Management Authority

Ministry of Inner Affairs

Coordinator

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Code PonSicOb100042002

NOP Obj.1

Security for the Development of Southern Italy

Priority Axe II - Measure II.1 e II.3

Development and Legality

The Consorzio sviluppo e legalità (Development and Legality Consortium) was established on initiative of the Prefect of Palermo to allow 8 little municipalities of Palermo province (Altofonte, Camporeale, Corleone, Monreale, Piana degli Albanesi, Roccamena, San Cipirello, San Giuseppe Jato) to jointly administer with social aims the impounded belongings of the organized crime.

The territory experienced the adoption of a valid policy to profitably employ the property seized from some Mafia members and assign its management to new social cooperatives promoting agricultural and agro-tourist activities. The project fulfilled many variegated objectives:

- recovery of the property seized from Mafia organisations through its assignment to the Consortium;
- establishment of social cooperatives of unemployed young people to prevent and solve poverty and isolation risks and promote legal and buoyant entrepreneurship;
- promotion of activities to spread legality in difficult territories;
- creation of the first Italian form of association among municipalities to jointly administer the property seized from the organized crime.

Specific training pathways enabled the students, families and teachers of elementary, primary and lower secondary schools in the municipalities of the Consortium, not only to promote the employ of IT and telematic tools as instruments to foster legality but also to kick off opportunities to compare the opinions of parents, teachers and students on problems regarding the orderly socio-economic development of the territory. The project took into special account the public administration sector by implementing training actions on legal administrative procedures and public-sector contracts addressed to the employees of the Consortium Municipalities.

Project duration: 2002-2005

Management Authority

Ministry of Labour and Social Security - Directorate General for Labour Market

Coordinator

International Organization for Migration - IOM
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00161 Rome
Tel. +39 06 44231428
www.iom.int

Code PON AS Ob3 A1 OIM A155 2001

NOP Obj. 3 System Actions

Priority Axe A - Measure A.1

System actions for the promotion of social and labour integration policies for migrant workers in Italy, consistent with labour placement and migration assistance – Obj. 3

The International Organization for Migration (IOM) works to help ensure the orderly and humane management of migration according to national and Community legislations. IOM implemented this project with the intent to foster socio-labour integration of non-EU migrants in Italy. Preliminary accurate planning, strict synergy among institutions (wide and variegated network) and user-oriented activities characterise the project pillars. The initiative beneficiaries were the practitioners of public and private employment services, the representatives of employers associations and trade unions, local administrators and national institutional representatives for migration and non-EU workers. The project performed the following functions:

- promote orderly socio-labour insertion of migrants and combat any form of exploitation and isolation through a network-based system action aimed to optimise positive impact in terms of labour placement;
- match labour demand-supply between Italian enterprises and migrants by means of valid recruitment IT systems.

The project adopted the successful strategy to conceptualise guidance as a continuing assistance process to accompany migrants in their integration pathway. Training activities for trainers/cultural mediators on guidance and integration of migrants, the clear definition of a guidance model (linguistic, psycho-social, cultural, labour and legislative one) in addition to guidance courses for non—EU migrants turned out to be cardinal project propellers.

Project duration: 2001-2005

Management Authority

Ministry of Labour and Social Security

Coordinator

Isfol
Institute for the Development of Vocational Training for Workers
Via G. B. Morgagni, 33
00161 Rome
Tel. +39 06 445901
www.isfol.it

Code PON AS Ob3 C2 Isfol 011 2006

NOP Obj. 3 System Actions

Priority Axe C - Measure C.2

Monitoring on the projects co-financed by the 2000-2006 ESF

The national monitoring system is responsible for collecting and processing the physical and financial indicators of actions progress and implementation at European, CSF and OP levels. Responsible for national monitoring is the State General Accounting Department – IGRUE that cooperates with the ISFOL – the Institute for the Development of Vocational Training for Workers – for the physical monitoring of the ESF.

The State General Accounting Department – IGRUE carries out the audit of the financial and physical progress of the ESF co-financed actions by collecting and sending assessment data to the main monitoring bodies.

The system action beneficiaries are the Managing Authorities of the national and regional Operational Programmes, the national auditors and the autonomous OP auditors. The initiative produced many remarkable results, such as the creation of “MonitWeb”, a management system easy to be used by any key process actor at any level of the process, including the actuators, thus contributing to a capillary dissemination of the monitoring system.

Many aspects of the system actions are innovative, in particular: the involvement of all the actors in the implementation of the national monitoring system; the definition of the adequate administrative procedures to produce the final data; the production of guidebooks (monitoring guidelines and vademecum) to ensure the transparent interpretation of difficult concepts. The system, furthermore, has already made the necessary adjustments to adequate the monitoring of 2007-2013 data to the new regulations of the European Commission.

Project duration: 2000-2008

Management Authority

Presidency of the Council of Ministers –Department for Public Administration

Coordinator

Formez
Centro di competenza Sifco
Via Rubicone, 11
00198 Rome
Tel. +39 06 848901
www.formez.it

**NOP Obj. 3
System Actions****Priority Axe D - Measure D.2****University courses and the new profiles in public administration: system services for innovative educational pathways**

Promoted by the Department for Public Administration to meet the need for new skills from the public sector, the project pioneered the experimentation of concerted actions between the public administration (PA) and the university system. Many recent reforms affecting both fields implied the necessity to spread up-to-date information on university courses available for the PA and jointly plan pathways integrated between university and PA. The system action promoted the knowledge within universities and local PAs on the real occupational skill needs related to the new cardinal profiles required for public administration new roles. Thus it enabled an authentic evaluation of university courses and related labour opportunities. Starting from a survey on the occupational skill needs in local PAs the project performed: analysis of university courses range; outline of guide-lines for implementing proper educational pathways with continuing-learning approach linked to the specific expertise sectors for cardinal profiles in the PA; prototype of an "integrated service" to better match the demand-supply between university and PA. The above-mentioned activities enabled to arise the administrations' awareness on their own organisation frameworks and requirements, and improve a synergic integration between university and PA sectors. Project success depended on the solid relation established with the involved administrations to assist people in the definition of their own expertise requirement, and on the employ and transfer of innovative instruments for the improvement of local administrations.

Project duration: 2002-2004

Management Authority

Ministry of Labour and Social Security

Coordinator

International training centre ILO
Viale Maestri del Lavoro, 10
10127 Turin
Tel. +39 011 693 6111
www.itcilo.org

**NOP Obj. 3
System Actions****Priority Axe C - Measure C.1****SISaudit Round I – Transfer of good practices on surveillance and monitoring of ESF-financed actions**

The establishment of minimum control standards is the sine-qua-non condition to guarantee the reliability of the complicated monitoring system on ESF funding. It cannot disregard the accurate knowledge of control organisation and proceedings adopted by the Management Authority and the Surveillance Authority as highlighted by the guide criteria of the European Court of Auditors, by the methodology of the ESF Audit Unit of the Directorate General for Employment and Social Affairs of the European Commission and by the documentation on monitoring and control activities issued by the Ministry of Economy.

The system action entitled "SISaudit", promoted by the Ministry of Labour and coordinated by the ILO Training Centre of Turin, fostered the establishment, by different Regional systems, of shared goals in the field of ESF funding controls, the adoption of a methodology shared by all Management Authorities in line with both the Community auditing goals and the different central and Regional contexts. SISaudit was articulated into four inter-connected macro-areas: preliminary background analysis and feasibility studies; knowledge of Regional control systems; model design and standardisation; transfer of SISaudit model.

The project adopted a multi-sectoral method supported by effective IT tools (content management system, E-learning platforms, open-source systems), to pioneer an experimental capacity building initiative characterized by a strategic "controls network", the integration between management and monitoring systems, management and payment functions, in addition to a participative approach at any phase and competence level.

Project duration: 2003-2005

Management Authority

Presidency of the Council of Ministers –Department for Public Administration

Coordinator

Formez
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00198 Rome
Tel. +39 06 84891
www.formez.it

Code PON AS Ob3 D2 Formez 010 2003

NOP Obj. 3 System Actions

Priority Axe D - Measure D.2

Assistance to integrated project planning in the North-Centre of Italy

Promoted by the Department for Public Administration and coordinated by Formez, the initiative was the first to deepen the issue of integrated project planning in the North-Centre of Italy. The variegated project activities integrating research/application and best-practices transfer with publicity and advertising experimented innovative actions in some Obj. 3 Regions and supported the implementation process of local integrated projects. Project plan and implementation derived directly from the requirements of the Regional administrations involved both in the implementation step and the detailing of experimental specifics.

Some elements and outcomes were critical to the overall project success in obtaining a more and more participative consensus:

- strengthening of PAs' and local bodies' capacities to promote, plan and support integrated project planning as a valid instrument to vehicle the institutional and administrative innovation in local development;
- promotion of high-quality levels in project planning and local partnerships processes;
- boost for participative and context-focused problem solutions.

Project duration: 2003-2005

Management Authority

Ministry of Labour and Social Security - Directorate General for Labour Market

Coordinator

Isfol
Institute for the development of vocational training for workers
Via G. B. Morgagni, 33
00161 Rome
Tel. +39 06 445901
www.isfol.it

Code PON AS Ob3 A1 Isfol A102 2006

NOP Obj. 3 System Actions

Priority Axe A - Measure A.1

Experimentation of an operational guidance-services model for Employment Centres

In order to meet the need for a more methodical and practical management of the new guidance services of the Employment Centres (EC), the project proposed a service-management system model consistent with high-quality standards and accreditation requirements (DM 166/01).

A project technical committee discussed and approved the initial proposal of the model and kicked off a variety of activities, including the training actions for the Employment Centres' staff to be provided during the meetings and seminars with the representatives and employers of the involved provinces and ECs. This initial step was followed by the local experimentation-technical assistance. The local experimentation plans provided by each EC and focused on services were implemented under the coordination of an inter-regional technical organisation group and with the on line technical assistance from Isfol, the Institute for the Development of Vocational Training for Workers.

The experimentation outcomes led to the re-adjustment of the model and to the definitive proposal of standards for guidance and labour placement services of the Employment Centres. The project also promoted:

- widening of the local range of guidance services;
- systematization of management procedure with the inclusion of an IT archive on operational tools adopted by the Employment Centres;
- establishment of a system network between Employment Centre and other local providers of guidance, labour, training and social services;
- inter-regional network of the practitioners of the Employment Centres in the Obj. 1-3 Regions for the exchange of good practices.

Project outcomes produced a model of Guide-lines and a practical Guidebook issued for the series entitled "I Libri del FSE" (the ESF Books).

Project duration: 2004-2007

Management Authority

Ministry of Labour and Social Security

Coordinator

Isfol
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Code Pon Ob.3 C2 Isfol 006 2002

NOP Obj. 3 System Actions

Priority Axe C - Measure C.2

Quality evaluation of local learning systems

Community programming documents well emphasised the significant role of quality levels for Europe, also related to the actions of planning, implementation, monitoring and evaluation of local learning systems. The Ministry of Labour needed to assign the national ESF evaluation Department of the ISFOL the task to define a model for the quality evaluation of learning systems and pioneer a jointed experimentation pathway to be shared by all the administrations in the Centre-North of Italy dealing with the ESF.

The implemented evaluation pattern is an instrument for self-assessment – targeted to the Managing Authorities, the practitioners and actors of organisations involved in the learning system planning and evaluation activities – aimed at improving the variegated facets of the system without underestimating their mutual interconnection. Through the adoption of this instrument at regular intervals in the self-assessment process the administrations can obtain a detailed check-list of system areas or parts to be monitored for further adjustments and quality enhancement actions.

The system action promoted the definition of a very innovative model, built and shared through a “partaken” methodology and articulated into dimensions related to quality, factors/indicators and operational steps: the simplicity and innovative aspects of the model encouraged all 14 Regions and autonomous provinces of the Centre-North of Italy to spontaneously adopt it for the final evaluation step of the regional Operational Programmes co-financed by the ESF in 2000-2006 period. The action methodologies and results have been illustrated in many publications, in particular in the ESF books series. Further two Regions under the Obj. 1 (Campania and Sardinia) adopted the evaluation model for experimentation.

Project duration: 2002-2005

Management Authority

Calabria Region

Coordinator

University of Calabria
Linguistic Department
Centre of excellence
in economy and knowledge
management
Via P. Bucci - Cubo 20B
87036 Arcavacata di Rende
(Cosenza)
Tel. +39 0984 494384
www.unical.it

Code 15066

ROP Obj.1 ROP Calabria

Priority Axe III - Measure III.10

E-archives of Public Administration

The project was addressed to the personnel of the local public administrations of Calabria region and had the intent to train professional profiles specialised in the field of knowledge management. The initiative adopted new methodologies and training systems integrating the usual front-class learning with distance one, thus contributing to the process of innovation and administrative transparency urged by the PAs.

In particular the project objective was to create and develop two new specific professional profiles, the “document manager” and the IT archivist. Training actions were articulated as follows:

- classroom learning related to topical pathways articulated in one or more than one didactic modules depending on the complexity level of contents;
- distance learning, parallel and contemporary to classroom learning, to widen and contextualize the contents dealt in each single module.

The employ of new technologies strengthening the ordinary classroom lessons assigned a more active role to the students, thus allowing to plan individualized pathways of learning. Training activities provided the users with the skills necessary to support the process of change of the information and documents management systems, kicked off by recent laws.

Students showed their high satisfaction for training in their good evaluation of lessons, their demand for further classroom lessons, further contents to be provided through distance learning technologies even after the end of the course, and in the request to re-propose the course.

The project was assigned with the fourth Basile Award in 2006 V edition.

Project duration: 2005-2006

Management Authority

Code 7910

Campania Region

Coordinator

Labour Agency of Campania Region (ARLAV)
Centro Direzionale Isola, C 5
80143 Naples
Tel. +39 081 7968916
www.lavorocampania.it

Partner

- › SI – Servizi Interbancari
- › Rai Educational
- › San Paolo – Banco di Napoli
- › Accredited distance-learning providers
- › RTI Accenture
- › Telecom
- › Its
- › Infobyte
- › HW and SW shopkeepers under specific agreement

ROP Obj.1 ROP Campania

Priority Axe III - Measure III.5

Carta In

The initiative meets the challenge to re-qualify the range of training courses provided by Campania Region. A learning community is created to provide the young with the opportunity to attend their learning pathways through a simple PC equipped with internet service, create their own training pathways, self-govern their own connection time and frequency and fast exchange on line information and useful documentation via emails, forums, chats, etc. A simple submission to Carta In programme (on line format for registration) enables the users to benefit the variegated range of project advantages:

- just a free grant for the purchase of many distance training courses;
- immediate provision of training courses;
- financing on easy terms for expenditure in training courses, hw, sw products and accessories;
- tutor assistance for the choice of training pathway;
- free wide-band connection for 1 year.

The variegated partnership members critical to project implementation are as follows: Campania Region (Labour, education and training councillorship), Rai Educational, banks submitting project agreement (Sanpaolo IMI-Banco di Napoli and Banca Popolare di Ancona), IT shopkeepers accredited by the Region and distance-learning providers accredited through the Labour Agency of Campania Region.

Project duration: 2003-2008

Management Authority

Code 1999.IT.16.1.PO.011/6.07b2/9.2.5/0207

Sicily Region

Coordinator

Province of Palermo
Via Maqueda, 100
90134 Palermo
Tel. +39 091 6628111

Partner

- › Parliament of Tunisia
- › Cultural Centre of the Italian Embassy in Tunisi
- › Utica Tunisia
- › Municipality of Carthage
- › Archaeological Museum of Carthage
- › Lycée Carthage
- › Unft - La marsa
- › Municipality of Bizerta
- › Duty-free area of economic activities
- › Hotel school of Boufucha
- › Port El-Kantaoui
- › Tourist school of Scusse
- › Archaeological Museum of Scusse
- › Benetton branch – Monastir
- › Tunisian Consulate

ROP Obj.1 ROP Sicily

Priority Axe III - Measure 6.07B

Carthago

Carthago project was implemented in the province of Palermo in co-operation and on initiative of the provincial culture and languages institute Don Orione. The intent was to guide and train the students on enterprise development, international trade and similar topics, also through the opportunity to make practical stages in Sicilian and Tunisian enterprises. The wide trans-national partnership enabled an innovative exchange of experiences between Sicilian and Tunisian schools and between such schools and the production sectors of the two countries, particularly facilitated by the special relationship with the Tunisian Chamber of Commerce. The project also strengthened consular, government and institutional relations between Tunisia and Sicily.

The students involved in the project could improve both general skills (French language, basic knowledge of entrepreneurial activity) and specific ones (international trade issues). The Sicilian students in twinship with Tunisian schools were welcomed by local political Authorities and could participate into debates and conferences on partnership criteria of the new economic development models.

Project duration: 2005-2005

Management Authority

Code N.1999/IT.16.1. PO. 011/6.08/7.2.4./015

Sicily Region

Coordinator

Le Onde Onlus
Via XX Settembre, 57
90141 Palermo
Tel. +39 091 327973

Partner

- › Police Headquarters of Palermo
- › Provincial Carabinieri Headquarters
- › Asl 6 (Local Health-care Institution)
- › Municipality of Palermo
- › Socio-health District D36
- › District Body
- › Municipality of Godrano
- › Municipality of Ciminna
- › Municipality of Marineo
- › Municipality of Villafrati
- › Municipality of Baucina
- › Municipality of Mezzojuso
- › Municipality of Campofelice di Fitalia
- › Municipality of Misilmeri
- › Municipality of Bolognetta
- › Municipality of Cefalà Diana

ROP Obj.1 ROP Sicily

Priority Axe III - Measure II.21A

Networking

The project initially focused on the needs analysis implemented by the anti-violence network of the citizens of Palermo and derived from the previous work made in the last years by district social and health practitioners. Later the project promoted the local development of the anti-violence network and planning activities in the 11 cities of the socio-health district 36 by involving public administrations, health system and police/security force.

The project dealt with a variety of fields revolved around women as persons and their opportunities of labour and social inclusion. The practitioners of social and health services were assisted to define their new life project with a profit in terms of quality for both women and the entire society.

The direct involvement of all project partners into any project implementation step (initial project planning, handbooks writing, training and network activities, executive planning), was crucial to the successful achievement of expected results and the fulfilment of a concrete integration, demonstrated by a new network cooperation (Palermo and D36), an agreement submission and the experimentation of a new specialised service.

Arising the local awareness, especially among the practitioners working in the socio-health system and police force, led to an increased perceptive capacity to interpret the issue of the violence against women and its effects, thus contributing to improve problem-solving strategies and develop the local networks between institutions and services.

The above-mentioned activities led to the definition of shared procedures to accompany women escaping from violence and support them in their new life project.

Project duration: 2002-2004

Management Authority

Code 2006/15/Abruzzo

Abruzzo Region

Coordinator

Abruzzo Lavoro
Via Orazio, 139
65128 Pescara
Tel. +39 085 454531
www.abruzzolavoro.com

Partner

- › Economy Faculty of the University "G. D'Annunzio" (Pescara)
- › Regional Constitutional Court of advanced tertiary sector of Confindustria (Abruzzo)
- › Regional Association of small industries
- › Cna Abruzzo
- › Trade Unions: Cgil Abruzzo
- › Cisl Abruzzo
- › Uil Abruzzo
- › Ugl Abruzzo

ROP Obj.1 ROP Abruzzo

Priority Axe D - Measure D.1

Placement 2005 - Good Practices for labour

The project "Placement 2005" was implemented within the labour active policies promoting new entrepreneurial activities both as incentives for stable and life-long occupation, and as an opportunity to start up a network of innovative, qualified enterprises integrated in the Regional production system.

Placement 2005 disseminated good practices between public administrations (PAS) and local enterprises through the following activities performed by the Observatory on local enterprise sector:

- monitoring of occupational impact in enterprises with concessions;
- identification of production sectors and innovative jobs to be the target for new adding-value actions;
- analysis of useful practices in force in other Italian Regions and EU countries;
- proposal of a network of services for enterprises development.

The project implemented the following actions:

- analysis of the placement measures adopted in Italy and in the EU countries incurred into production changes and rapid development;
- monitoring and classification of the adopted accompanying measures and their efficacy;
- evaluation of the commodity sectors in the new regional enterprises;
- research and classification of sectors and professions to be considered innovative for regional policies;
- identification and planning of proper instruments to accompany the start up of new enterprises;
- impact evaluation of entrepreneurial activities receiving concessions in Abruzzo since 2000.

Placement 2005 monitored the enterprises with concessions and their impact in terms of employment and production with the intent to positively affect future regional programming.

Project duration: 2004-2006

Management Authority

Code Conv 512/FP

Sardinia Region

Coordinator

TecnoFor
Tecnologie per la formazione
(Technologies for learning)
Legal and Administrative
Headquarter
Via Nuoro, 72
09125 Cagliari
Tel. +39 070 6848722
www.tecnofor.it

Partner

- › RSO Spa
- › Ancinet
- › Xanto Spa

ROP Obj.1 ROP Sardinia

Priority Axe VI - Measure VI.4

Rupar Learning

Rupar Learning was inspired by the intent to support the renovation process affecting the regional public administration (PA) through the skills enhancement of the personnel working in the local Bodies and in the Local Health-care Institutions (ASL) on the Information Society topics. The initiative was a multi-action skills-enhancement project articulated into 23 training courses on e-government and the PA reform. The courses took place in 28 training centres located all over the Region and involved 10.800 employees, executives and managers working in 286 local Bodies and ASLs of Sardinia, providing a total amount of 21.104 training hours. The training activities implied the use of both qualified experts and advanced tools of Information Society. High technology equipment enabled to provide a networked training pattern integrating standard teacher-student methodology with distance learning. The alternation of lessons with training advisers and self-learning modules was possible thank to the provision of specific courseware. The blended learning methodology, with all its strengths and weakest elements, was critical to the overall success of the Rupar Learning project especially because this project demonstrated the feasibility to provide a short and targeted learning process all over a Region, reaching thousands of people contemporary through proper modern technologies and adequate capacity of general management of training services.

Project duration: 2002-2003

Management Authority

Code GEP01 GEND- GEP02 GENDER

Province of Genoa

Coordinator

Province of Genoa
Piazzale Mazzini, 2
16122 Genoa
Tel. +39 010 54991
www.provincia.genova.it

Partner

- › Municipality of Sestri Levante
- › Municipality of Genoa
- › Municipality of Aosta
- › Municipality of Turin
- › Province of Siena
- › Province of Modena
- › Province of Turin
- › Province of Florence
- › Province of Ferrara
- › Province of Parma

ROP Obj.3 ROP Liguria

Priority Axe E - Measure E.1

“Gender Budgeting” - Gender analysis of public budget

The 2002/2198 Resolution of the European Parliament adopts the definition of “Gender Budgeting” to apply the gender mainstreaming strategy into the budget procedure and articulate the revenue and income in such a way to keep into account the priorities and needs of women with the same regard used for men with the intent to implement gender equality.

In 2001 the province of Genoa promoted the adoption of such a gender-equality procedure in local administrations. The main intent was to create innovative and integrative tools of local policies planning able to link the actions of labour policies implemented by the province with the municipalities dealing with social services and family assistance.

Initially the “Gender Budgeting” procedure was experimented in the Municipality of Sestri Levante; later the experimentation went on with the adoption of the procedure in the budget evaluation of the Municipality of Genoa, the province of Genoa and the Municipality of Aosta. In 2002 the project led to an agreement between the provinces of Genoa, Modena, Siena, Parma, Ferrara, Florence, Turin, La Spezia, Milan, Alessandria, Pesaro and Urbino, the municipalities of Sestri Levante, Genoa, the city of Aosta, the municipalities of Turin, Rimini, Florence, Cuneo, Pesaro and the province of Ancona.

After the experimentation in Italy the project could be presented as a pilot project to the European Commission during the consultation on women's rights and equal opportunities held in Brussels in February 2003. Afterwards the province of Genoa became partner in the project “INTERREG Arco Alpino – GENDERALP!” adopting the same methodology in different European countries.

Project duration: 2001-2002

Management Authority

Lombardia Region

Coordinator

Agintec - Agenzia per lo sviluppo tecnologico del vimercatese
Piazza San Paolo, 24
20041 Agrate Brianza (Milano)
Tel. +39 039 6091409
www.agintec.it

Partner

- › Politecnico di Milano
- › Centro lavoro del Vimercatese
- › Consorzio per l'istruzione e la formazione artigiana e professionale
- › TiConUno srl
- › Pari e dispari
- › Agenzia sviluppo nord Milano
- › Sistema imprese sociali
- › University of Milano "Bicocca"
- › Offertasociale
- › Consorzio area alto milanese

ROP Obj.3 ROP Lombardia

Priority Axe E - Measure E.1

Code 158160

Women's time

"Women's time" project analysed the labour placement difficulties of women in the Vimercate and Alto Milanese areas and in the North of Milan.

With the intent to foster employability of women the project promoted the experimentation of pilot actions and operational instruments and adopted best practices to meet local needs. General project objective was to create a permanent operational unit to promote, within the local Governance system, timing policies addressed to business and services sectors.

The project implemented many activities: surveys on the needs of women, both workers and job seekers, with the intent to conciliate local services with the actions implemented in the enterprises; local forums for agreements between administrations, enterprises, bodies for equal opportunities and social parties; consulting services centres to use tools/resources to promote the employability of women; experimentation of models of action:

- implementation and dissemination plan of a transport service, in the Sesto San Giovanni area, innovative for the flexibility of timing and routes, adjusted to the needs of women with difficult working hours (shifts);
- definition of a qualification model for the professional profile of the care worker and establishment of the related professional register in Vimercate;
- planning of flexible services of the Municipality of Cesano Maderno to contemporary meet both the needs of public workers and users.

The project produced 7 survey reports on conciliation, 3 local agreements on conciliation policies, 3 reports on the implemented experimentations, a website (www.ilempodelledonne.it) and a final conference to present the main project objectives achieved.

Project duration: 2003-2004

Management Authority

Lombardia Region

Coordinator

Offertasociale
Azienda speciale consortile
Galleria di piazza Marconi, 7/D
20059 Vimercate
Tel. +39 039 63580 63
www.offertasociale.it

Partner

- › Municipality of Monza
- › Province of Milano – Directorate General for Social Affaire
- › Associazione progetto lavoro vimercatese
- › Emil est Milano impresa lavoro
- › Associazione progetto lavoro brianza
- › Consorzio sistema imprese sociali
- › Teknova
- › TiConUno
- › Frasema

ROP Obj.3 ROP Lombardia

Priority Axe E - Measure E.1

Code 291282

Network. A system for home health care and assistance services

The project experimented in the Vimercate, Trezzo and Monza territories a timely sustainable governance model to qualify the demand-supply of/for home parent/child health care and assistance, as well as to promote legal labour contracts of family assistants and social integration of the weakest social groups. The project managed to raise a network of 89 windows/services linking employment centres, trade unions, municipal social services, information points for migrants, voluntary associations and training bodies. The information-system-based procedure consisted of gathering data on the demand/supply needs for home health care of practitioners and directing the users to the competence windows. For family-assistant job-seekers the employment centres provided pathways including skills analysis and professional certification (upon exam or recognition of titles). Once acquired the professional certification, the assistant was recorded in the professional register consulted by the employment centres to meet the demands of families looking for home health care workers.

Employment centres could start up two new local services:

- the information window to welcome and direct home parent/child health care workers to the step of skills certification;
- the window for "Assistance in consulting the professional register of parent/child care workers" to analyse families' demands and support them in the pre-selection of assistants proposals.

The signal outcomes produced by the project with the establishment of the services network represented a solid starting point for the future development of a permanent system to satisfy the more and more increasing need for home health/child care services.

Project duration: 2005-20046

Management Authority

Friuli Venezia Giulia Region

Coordinator

Ial Friuli Venezia Giulia
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33170 Pordenone
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Partner

- › Enaip FVG
- › Irecoop FVG
- › IRES FVG
- › A.G.C.I. FVG
- › Confcooperative FVG
- › Legacoop FVG
- › Consortium Leonardo
- › Consortium Interland
- › C.O.S.M.
- › Consortium for social enterprise

ROP Obj.3

ROP Friuli Venezia Giulia

Priority Axe B - Measure B.1

Small Grants

The project was implemented within Regional policies for the social enhancement of the disadvantaged groups of population and no-profit sector.

Small Grants intended to socially improve, stabilize and place the disadvantaged by: strengthening the action power of social economy (associations and social cooperatives) networked with public welfare system and creating an operational and flexible procedure to link the public and private sectors and directly involve the final beneficiaries.

The final beneficiaries of assistance, coaching and tutoring activities were: the disabled with physical or mental handicap, convicts, former convicts, non-EU immigrants, migrants, drug/alcohol addicts and former drug/alcohol addicts, HIV-positive people, people under new poverty, women victims of violence and mistreatment and people escaping prostitution.

Some of the main projects activities were as follows:

- involvement and awareness-arising actions to prepare an environment able to promote social inclusion policies;
- surveys on the labour opportunities provided by the enterprises in favour of the disadvantaged categories;
- integrated services provided through grants assignment.

The project enabled the labour placement of about 230 people from the weakest social groups thank to the vouchers assignment system and assistance actions for self-entrepreneurship and enterprise start up. The elements critical to the overall success of Small Grants project were represented by the intent to satisfy the global needs of the beneficiary in addition to the wide and direct knowledge of local background and the efforts to network the main representatives of the social economy of Friuli Venezia Giulia, thus improving the capacity to generate a positive feedback from the socio-economic system.

Project duration: 2003-2007

Code 200312496001

Management Authority

Autonomous Province of Bolzano

Coordinator

General Prosecutor's Office of Bolzano Republic
Piazza del Tribunale, 1
39100 Bolzano
Tel. +39 0471 226111
www.procura.bz.it

ROP Obj.3

ROP Autonomous Province of Bolzano

Priority Axe D - Measure D.2

Pilot project for the re-organisation and optimisation of the Prosecutor's Office of the Republic of Bolzano

The project intent was to modernise the organisational and working processes of the antique system of the Prosecutor's Office of Bolzano Republic through the optimisation of the limited material resources available. This modernisation process directly involved the staff of the General Prosecutor's Office: magistrates, administrative personnel of any level and rank, judicial officers and policemen. The intent was to improve transparency in the "justice" system and to turn such a system out into an instrument closer to the ordinary people.

The project implemented the following activities and products:

- the "Services Paper", a communication instrument to present the public Prosecutor's Office of Bolzano Republic and its services to the citizens;
- design and implementation of the website of the public Prosecutor's Office;
- definition of a quality management system (certifiable according to UNI EN-ISO 9001:2000 law) to simplify and optimise the work of the public Prosecutor's Office;
- the "social budget" as a transparent instrument to show the citizens the activities made by this institution. The project managed to innovate and modernise the working process of the public Prosecutor's Office to keep pace with other public administrations providing efficient and effective services to satisfy the users' needs.

The optimisation process of human and economic resources produced a 52% decrease of justice expenses and the identification of other fields to be further modernised after the end of the project to enhance the organisation system and reduce the burden of costs.

Project duration: 2004-2007

Code 464/2004

Management Authority

Emilia Romagna Region

Coordinator

Consorzio Symposium
c/o Villa Gandolfi-Pallavicini
Via Martelli, 22/24
40138 Bologna
Tel. +39 051 6012454
www.consorzio-symposium.it

Code 2004/0363/Rer

ROP Obj.3 ROP Emilia Romagna

Priority Axe C - Measure C.3

Global subsidy "Higher Education" – 2004-2005 High education

Global subsidy intended to be a means to enhance high education quality standards in Emilia Romagna by supporting the progressive integration between education, training, research systems and labour market through the adoption of a shared terminology and rules at didactic/scientific, management, administrative and accountancy levels.

By introducing the voucher the project promoted a new strategy to wider meet the users' demand for education. The voucher enabled to enter the university masters integrated with vocational training and approved by the academic senates of Emilia Romagna universities.

The project implemented a wide range of activities: definition of an organisation management model for the mediator body, planning of the range of the university integrated masters, tools and procedures to provide and manage the vouchers for obtaining guaranty and honour loans. About 1256 demands for vouchers out of 1264 submissions were approved.

The project reached many important objectives:

- an educational range of quite 71 integrated master courses;
- adjustment of the information system to the new voucher management procedure;
- publicity, advertising and public-awareness arising actions on the initiatives through information products and a website.

Standard agreements on the provision of integrated masters have been submitted and shared by universities and accredited training bodies. Project activities also focused on the identification of didactic/technical, management and legislation good practices to ensure the widest employ of integrated masters and dissemination of related information.

Project duration: 2004-2006

Management Authority

Emilia Romagna Region

Coordinator

Consorzio provinciale
formazione Ferrara
Viale della Resistenza, 3/b
44021 Codigoro (Ferrara)
Tel. +39 0533 711696
www.cpf.fe.it

Partner

- › Comune di Codigoro
- › AUSL Ferrara – distretto Codigoro
- › Polo scolastico Codigoro
- › Polo scolastico Comacchio
- › Città del Ragazzo di Ferrara
- › ECIPAR – Ferrara

Code : IT-G-EMI-033

Equal Community Initiative Round I Geographical DP

Priority Axe I - Measure I.1

E.B.F. Equal for Basso Ferrarese

The project was implemented under the coordination of the Consorzio provinciale formazione di Ferrara (provincial training consortium of Ferrara), founded by the cities of Cento, Codigoro, Ferrara and Sant'Agostino. The project innovation character regarded both the establishment of a solid territorial network and the provision of a "global kind of caring service" to users satisfying the individual needs of beneficiaries. The main objective of project activities was the experimentation and dissemination of these innovative approaches all over the project territory by impacting on both policy programming and executive levels so to meet the real and specific needs of the territory and its disadvantaged categories. Project activities included: welcoming, individual interviews, skills balance, practical stages in enterprises, practical experiences abroad, tutoring/mentoring activities for the users of information and guidance services, a register of enterprises providing labour opportunities in the geographic area of Basso Ferrarese. The statistical data collected in July 2004 recorded an amount of 350 service visitors and more than 200 people were sent to individual guidance pathways. One of the main positive actions was the counselling service collaborating with the local Employment Centre and specifically targeted to migrants, otherwise-abled and civic disabled. The project confirmed once more the importance to share information and communication among all key local actors to ensure a prompt and useful reply to citizens.

Project duration: 2002-2004

Veneto Region

Coordinator

ATS G.Local
c/o Confindustria Veneto SIAV Spa
Via Torino, 151/C
30172 Mestre (Venezia)
Tel. +39 041 2517511
www.siav.net

Partner

- › AGFOL – Agenzia formazione e lavoro
- › Agenzia Veneto Lavoro
- › ANOIF – Associazione Nazionale Oltre le Frontiere
- › AICCRE Veneto – Consiglio dei comuni e delle regioni d'Europa

**Equal Community Initiative
Round I Geographical DP**

Priority Axe III - Measure III.1

G.LOCAL - Immigration, competences, development in territorial systems

Promoted by the Veneto Region within Equal initiatives and managed by a consortium under the coordination of SIAV Veneto (a service company of the industry confederation), the project carried out a wide range of study activities and instruments in favour of migrants' enhancement in many fields, such as education, labour market, social, anthropological, legislative and administrative fields. The main project beneficiaries were migrants and ethnic minorities. The activities included research studies, training pathways, didactic and information products and above all the creation of a "specialised competences centre". The competence centre GLOC@L (www.immigrazione.org) intended to foster governance processes through the creation of a repository of classified documents on migration and the provision of technical services. The Centre was articulated into 7 topical service sections: "legislation consulting service" to provide information on recent legislation on migration and consult law experts; the "archive" section containing surveys and documents on migration and the best practices for social and labour inclusion of migrants; the "assessment" area to evaluate the professional potential of migrant workers (also providing labour guidance and selection services); the "diversity management" section contains articles on the topic diversity management as debated at national and international levels; "news from citizens all over the world" informs on multi-culturalism in the Veneto Region and on the relation between migration and labour market; the "countries sheets" contain information on the main countries of origin of migrants (information on culture, society, economy and legislation); a further section is the one containing important "links" for further information on migration (research centres, no-profit organisations, observatories, etc.).

Project duration: 2002-2005

Sardinia Region

Coordinator

ATI Paris
CNOS FAP Regione Sardegna
Via Don Bosco, 14
09047 Selarginus (Cagliari)
Tel. +39 070 840381
www.sardiniacnos.it

Partner

- › CNOS-FAP Regione Sardegna
- › Università di Cagliari
- › Provincia di Cagliari
- › XXIV Comunità montana "Serpeddi"
- › Associazione COSPES
- › Collocare srl
- › Associazione BADS
- › Opera Nazionale Mutilati Invalidi Civili

**Equal Community Initiative
Round I Geographical DP**

Priority Axe III - Measure III.1

Paris

The Equal project title Paris means "together" in Sardinian. Promoted by the Sardinia Region and implemented by an association of companies properly founded, this project fostered the labour placement of the otherwise-abled providing them with labour guidance, accompanying, consulting services and vocational and continuing training courses. Some remarkable project activities included the implementation of a website (www.centrodisabili.it) and an information window for the public ("Centro Paris" a Cagliari). The services to the public were crucial for the success of the project because they included guidance activities (skills balance), the actions of the training centre (training courses for practitioners, foreign languages, IT and relationship skills of disabled workers) and the high-technology window. Through the technological window the users could be assisted and find the best solution in terms of technological communication aids to improve their communication capacities and quality life. A remarkable project result was the creation of a "technical aids room", that is a permanent gallery to show the IT aids to promote home autonomy of disable people and to inform the practitioners on the wide range of high-technology instruments available to improve the quality life of the otherwise-abled. The project enabled to pioneer new forms of cooperation between all the key actors in the territory (employment centres, training bodies, enterprises) and experiment the integration of actions, such as training pathways and skills balance, in favour of project final beneficiaries.

Project duration: 2002-2004

Puglia Region

Coordinator

ATI ENZITETO - c/o CNIPA Puglia
via Devitofrancesco, 10
70124 Bari
Tel. +39 080 5429634
www.cnipapuglia.it

Partner

- › Associazione Sportiva Culturale Europa
- › Associazione N.E.T.
- › Auser Puglia,
- › Azienda Unità Sanitaria Locale di Bari BA/4
- › CNIPA Puglia
- › Cosim Onlus
- › XII Circolo Didattico "R. Borghi" - Bari - S. Spirito,
- › Unitrat S.r.l.,
- › Università Popolare per la III e Libera Età,
- › ZIP:h Onlus

**Equal Community Initiative
Round I Geographical DP**

Priority Axe IV - Measure IV.2

Territorial system for equal opportunities Enzitetto

Promoted by the Puglia Region within the Equal initiative, the project was managed by an association properly founded by a group of enterprises (with local CNIPA as the mandatory). In the urban area of Enzitetto many project activities promoted the integration of women. The Enzitetto suburban area, of the same name of the project, is a region characterised by social exclusion phenomena and laziness of local authorities in developing actions for the promotion of social integration. The cooperation with a committee of neighbourhood women was crucial to create new opportunities for open dialogue and mutual trust to create a climate of cooperation and implement the provided actions. The project carried out a wide range of activities, such as: recovery of some abandoned district places to be employed for project activities (toy library, multi-functions hall), a guidance service window, training courses, assistance actions to create two cooperatives. Project actions also included: research and study activities on local context, training courses for experts of welcoming actions, publicity products on the activities of the new aggregation centre "Enzitetto". The project produced a significant positive impact on the territory, in particular it arose the interest of the Municipality for this suburban area, thus soliciting actions of urban re-qualification. This Equal project also enabled to establish a renovate relation with citizens.

Project duration: 2001-2005

Lombardy Region

Coordinator

ATS Agenzia di cittadinanza
Via Brambilla, 8/10
20128 Milan
Tel. +39 02 26300707
www.agenziadicittadinanza.it

Partner

The project partnership consists of 25 members from third sector, consortiums, cooperatives, local bodies, training organisations and social parties. Visit the complete list of partners at www.agenziadicittadinanza.it

**Equal Community Initiative
Round I Geographical DP**

Priority Axe II - Measure II.2

Support to social entrepreneurship: citizenship agency

The project was implemented by 25 partners operating in the province of Milan within the Equal Community Initiative and intended to foster the cooperation between third sector and local bodies and promote a new welfare system for the new social needs emerging in the territory. The project carried out initiatives to combat the new forms of poverty and inequality and improve the quality level of social services, in particular by supporting social economy as a key instrument crucial to the social inclusion of the weakest categories. Project activities supported the social enterprises through services and instruments able to eliminate the isolation processes of the people at risk of exclusion: migrants, minors dropping out of school, convicts and former convicts, the otherwise-able with psychic disorders, victims of human beings trade and gypsy people. The project achieved a great variety of results, such as the experimentation of vouchers and social insurance opportunities, the promotion of social entrepreneurship among the gypsy people, assistance services to social enterprises to access credit and obtain financing, social marketing actions, information activities and products, such as brochures, conferences and publications for practitioners. Further project activities also included a specific on line guidance service on legislation and social budget. The project has become more and more successful and managed to recruit further economic resources through different programmes and funds, such as Equal programme Round II (IT-G2-LOM-061), further funds related to regional programming, private funds, social sponsors.

Project duration: 2002-2005

**Leonardo da Vinci Programme
Round II 2000-2006**

European Commission

Coordinator

Stoà Scpa – Enterprise Management Studies Institute
Villa Campolieto Corso Resina, 283
80056 Ercolano (Napoli)
Tel. +39 081 7882111 - www.stoa.it

Partner

- › Moes - Ministry of education and science of Latvia centre for curriculum development and examination (LV)
- › Toucan - Europe (UK)
- › Cisl regionale Campania (IT)
- › Studio staff (IT)
- › Sviluppo & competenze, SV&CO S.r.l. (IT)
- › Korus Group (IT)
- › Gencat - Generalitat de Catalunya - Departament d'ensenyament - Direccio general de formacio professional (ES)
- › Ce.Ri.S. Social Research Centre (IT)

Against abandon. Combating school-dropping out issue, re-shaping the consulting language

The project investigated specific problems related to the issue of the young people dropping out the school and its intent was to facilitate a more effective communication link between guidance services for the disadvantaged categories and the young people at risk of exclusion.

The communication/relationship methodologies, techniques and practices adopted intended to develop specific transversal skills in the practitioners of information, guidance, consulting and training sectors. Such skills should lead to the adoption of ad hoc tools and methodologies, to an improved capacity to interpret the background of the issue and the employ of communication/relationship techniques more effective to grasp and support the target users. The final objective is the valorisation of the strategies validated by the practitioners working in formal and informal environments and the transfer of such best practices into higher official and institutional levels. A preliminary survey on the educational and learning system of each single partner country enabled to detect the local sectors that were mostly affected by the dropping-out issue and later make a quality-quantity analysis of them.

Project actions marked any formal and informal service addressed to the young at risk of exclusion and the interviews of the school-dropping out young people and field practitioners. Such activities aimed to:

- create a "prototype" profile of the young;
- analyse the verbal and non-verbal behaviours and styles adopted by the young;
- establish a panel of good practices.

Through a prototype information campaign the field practitioners and facilities were provided with concrete and operational models and instruments. A video reportage was used to arise the awareness of the public and practitioners on the topics dealt by the project. Project results provided the basic contents to arrange a self-learning training course for practitioners.

Project duration: 2003-2004

**Leonardo da Vinci Programme
Round II 2000-2006**

European Commission

Coordinator

Autonomous Province of Trento
Department for Social and Labour Policies – ESF Unit
Via Zambra, 42
38100 Trento
Tel. +39 0461 491200
www.fse.provincia.tn.it

Partner

- › CMKOS – Department of education (CZ)
- › Friedrich Schiller universität Jena (DE)
- › Ires- Institut de recherches économiques et sociales (FR)
- › Crewt (UK)
- › SEED (HU)
- › Isf – Istituto superiore per la formazione (IT)

Gocet - The role played by the social parties and public authorities in the learning system

The project represented an innovative action to promote the lifelong learning methods valorising both informal and non-formal learning systems. It provided the decision-makers of education and training programming (in public institutions and social parties) with a flexible and adjustable holistic pattern fostering the recognition of non-formal learning skills. The project trans-national survey enabled to outline the different lifelong learning systems adopted in the different partnership member States and identify significant national study-cases on the recognition of non-formal and informal learning skills.

Project products were as follows:

- a two-volume bilingual (IT-EN) manual, also available in CD-Rom and in the website, illustrating all project products;
- a report with the surveys on life-long learning systems implemented by the project partners;
- a glossary illustrating the peculiarities of the professional continuing education system and the role of institutions and social parties played in the partner countries;
- a report containing the on-the-job learning study-cases and outlining the roles played by the institutions and social parties in the recognition of the skills acquired with non-formal and informal learning;
- a catalogue of good practices on the recognition of skills acquired with non-formal and informal learning;
- a guide for decision-makers containing the analysis of national systems and empirical study-cases and furnished with suggestions and recommendations to the stakeholders related to on-the-job learning and the related skills recognition and validation.

Project duration: 2003-2005

Management Authority

European Commission

Coordinator

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Via Masaccio, 4
20063 Cernusco sul Naviglio
(Milano)
Tel. +39 02 9240552

Partner

The complete list of partners is available at www.tes.mi.it/sole

Leonardo da Vinci Programme Round II 2000-2006

Code I/01/B/F/PP-120550

Sole - Sofianet odl learning center european network

The project represented a proposal to satisfactory meet the needs for learning accessibility, updating/enrichment of professional skills, certification of learning quality, integration (alternation) of practical stage learning with network training activities, thus contributing to valorise the resources from the small and medium enterprises (SMEs) in the project territory.

The project fulfilled the following objectives: outline of a model of learning centre for network education; definition of the guidelines to plan and develop on line didactic products; establishment of procedures for the recognition of non-formal and informal learning; identification of quality criteria and procedures to certify the systems providing network education opportunities.

Project activities were articulated into different steps: analysis, project planning, first experimentation, review, second experimentation, translations, results assessment and printings.

Project partners belonged to 5 European countries. The variegated roles and competences of the partners allowed to compare and exchange the different experiences, thus outlining different educational systems and different network learning methods. Project activities produced three survey reports:

- a map of the methodologies and procedures adopted to analyse network learning systems and educational and training ICTs;
- a map of communication platforms;
- a map of the learning demand and needs in partner countries.

The project also produced 7 guidebooks to programme, project plan, manage, implement, certificate and monitor network training services. The production of many didactic materials for network training activities prepared the young to pioneer experiences of trans-national mobility: the ICT for labour placement: "Using the network"; the ICT for labour placement: "Using the Office package"; The use of English for labour placement; Labour placements in Europe (StagEuropa).

All project products are displayed in the website www.tes.mi.it/sole.

Project duration: 2001-2003

Management Authority

European Commission

Coordinator

Cia TOSCANA – Italian Confederation of Tuscany farmers
Regional Headquarter:
Via Iacopo Nardi, 41
50132 Florence
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Partner

- › Cipa -AT TOSCANA
- › Trakia university (BG)
- › Infis (DE)
- › IRMA S.L. (ES)
- › Fncuma (FR)
- › Arsia (IT)
- › Confcooperative Sassari Olbia (IT)
- › Dip. produzioni animali – University of Pisa (IT)
- › E-ducation.it (IT)
- › Itas Ricasoli – Istituto tecnico agrario (IT)
- › Slu university (SE)

Leonardo da Vinci Programme Round II 2000-2006

Code I-02-B-F-PP-120240

Trade on line – Training for rural areas development in Europe

In the farm and rural labour market there have been significant changes. On one hand positive modifications are evident in the standstill in the trend to discharge employees, in the new labour opportunities showed by the valorisation of agro-production and territory, the new youth and women self-entrepreneurship and the more and more increasing presence of non-EU workers. On the other many difficulties still feature this field, such as the problems related to labour demand-supply matching and the lack of guidance and training policies for rural sectors.

Trade on line intended to propose the training of qualified experts, with labour guidance expertise and technical skills, as an instrument to strategically face the current changes of the rural field. The project promoted the knowledge of the sectoral modifications by providing the analysis instruments to interpret the local environment and background, proper methodologies to promote employability and training assistance to farm and rural labour experts.

The project produced a benchmarking analysis of the rural labour market modifications and the potential development of the farm sector and rural areas in the partner countries. Project activities showed the importance to satisfy the training needs in this sector to support the employability in rural areas, as well as the necessity to promote the professional profile of farm and rural labour guidance expert that led the project to produce didactic multi-media training products for such a profile. Trade on line was innovative for its integrated action methodology to impact the active labour policies in rural areas and for the definition of the skills peculiar of a professional profile with technical and transversal competences featuring the farm and rural sector, where a labour systemic approach is still absent.

Project duration: 2002-2004

Leonardo da Vinci Programme Round II 2000-2006

European Commission

Coordinator

Progetto donna
Via Milazzo, 5
40121 Bologna

Partner

- › Apid (IT)
- › Umbria Region (IT)
- › Afaq aschert international (IT)
- › Uil coordinamento donne (IT)
- › The Mid Yorkshire chamber of commerce and industry (BG)
- › Gesellschaft fur berufliche Weiterqualifizierung e. V. (GbQ) (DE)
- › Instituto europeo para la gestion de la diversidad (IEGD) (ES)
- › Byweb (PT)
- › Entente UK (UK)
- › Metha sistemi (IT)

Vision 2000: the gender in quality certification

Since 2003 the enterprises requiring the ISO 9001:2000 quality system certification had to adopt the Vision 2000 legislation, innovative for revolving not only around procedures but also around resources planning and management assessment, that are gender-sensitive issues. Since gender equality plays a significant role in quality evaluation, the project adopted a gender-equality-oriented approach in its quality certification processes. Project short-term objective was to arise the awareness of enterprises on the discriminatory practices they often adopt unwittingly, thus criticizing enterprise processes and managers' outlooks and emphasizing the value of gender differences as an economic and competitive advantage for the organisation itself. Project long-term objective was to impact on culture and behaviours, change gender roles, impact on labour division between women and men, career plans, selection and life-job conciliation at organisational and personal levels.

One of the main project product was the set of training modules for HR managers and certifying inspectors of ISO 9001:2000 quality systems based on a gender-equality approach structured as quality system procedures.

The educational hypothetic theory was put into practice in the experimentation step and assessed through a series of seminars provided all over Italy and Europe. A widespread information campaign on the project led to positive results, including the project involvement of the ISO Headquarters of Geneva that included in its international magazine the project "Vision 2000: the gender in quality certification" and the related results.

Project duration: 2002-2004

Innovative Actions (ex Art. 6 ESF) Innovative approaches for the change management

European Commission

Coordinator

Province of Piacenza
Via Garibaldi, 50
29100 Piacenza
Tel. +39 0523 7951
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Partner

- › Formaper – azienda speciale CCIAA di Milano (IT)
- › Sfera Scarl (IT)
- › BFZ gGmbH Nuernberg (DE)
- › ESCG/TIME Grenoble (FR)
- › Confindustria – Piacenza (IT)
- › Cna – Piacenza (IT)
- › Cisl Piacenza (IT)
- › Uil Piacenza (IT)
- › Wielkopolska Voivodship (PL)
- › Fundacion Ferrol Metropoli (ES)

Awards - Ageing women workers aimed at renewing development towards a sustainable life

The project developed system actions to establish a consistent planning system suitable to a variety of local contexts. Project actions were classified into:

- innovative actions to integrate different policies on territorial scale and anticipate the demographic change through the part-taking of different stakeholders;
- innovative actions on entrepreneurial scale to improve vocational training, work organisation and entrepreneurial education through the involvement of different local stakeholders;
- permanent accessibility to the project results to facilitate the integration of innovative solutions in favour of ageing women workers, especially related to labour strategies, training, education and social inclusion;
- quality enhancement of project activities and products through the uninterrupted involvement of stakeholders.

System actions were oriented to direct beneficiaries, consisting of local authorities, public administrations, services (public, private and social private sector) and the stakeholders targeted by the project and indirect beneficiaries, such as ageing women workers and enterprises. The stakeholders consisted of: entrepreneurial associations; workers' trade unions; environmental organisations; associations in favour of women, migrants, families, children and the otherwise-abled; associations partaking in equal opportunities policies, social inclusion and civic rights; third sector; development agencies, centre for entrepreneurial and technology innovation; universities and research institutes; committees for equal opportunities.

The above-mentioned categories also include the stakeholders involved into the local groups supporting the project.

Project duration: 2005-2007

Management Authority

European Commission

Coordinator

Province of Bari - Central Headquarter
Lungomare Nazario Sauro, 29
70121 Bari
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www.provincia.ba.it

Partner

Italia lavoro Spa; Istituto pugliese di ricerca economica e sociale; Api; Camera di commercio di Bari; Cna; Ufficio scolastico regionale; Associazione Meridiano Europa; Interim 25 Italia; Banca popolare di Bari; Università di Bari; Politecnico di Bari; Regione Puglia; Patto territoriale nord barese ofantino; Collocare srl; Patrimonio comunicazione; Uil; Cgil; Cisl; Ugl; Comuni dei Pit: Bari, Andria, Martina Franca e Santeramo in Colle

Innovative Actions (ex Art. 6 ESF)

Local strategies for employment and innovation

Code VS/2003/0403

Innovation, development and employment idea in the territory of Bari

Project activities were implemented within local development planning and modifications of labour market. Crucial context factors were as follows:

- re-organisation of the system of employment public services;
- Biagi's reform of labour market;
- Development and funding of instruments as the territorial pacts for employment;
- Promotion and implementation of integrated territorial development processes
- regional reform of vocational training.

The regional programming identified the target territories of TIP action in the regions with a similar socio-economic context allowing the start up of experimental actions to renovate the instruments in force in the labour market. This led to the definition of permanent concertation practices on development and employment topics and the outline of action guidelines for both the territory and the involved key actors and specific topics as well. In such a view, the integration between employment public services and accredited private employment agencies led to the start up of 5 pilot job centres in the central territorial headquarters for employment, with one centre for each TIP area in the province of Bari. In the job centre the experimental provision of information, guidance, accompanying assistance to training, employment and new entrepreneurship was addressed to single private citizens and local enterprises, thus integrating and strengthening the services of territorial centres. A three-yearly master plan on the strategy for provincial development and employment was established in agreement with institutional representatives and private stakeholders.

Project duration: 2003-2005

Management Authority

European Commission

Coordinator

Lazio Region
Via Rosa Raimondi Garibaldi, 7
00145 Rome
Tel. +39 06 51681
www.regione.lazio.it

Partner

- › Province of Rome
- › Province of Latina
- › Province of Viterbo
- › Litorale Spa

Innovative Actions (ex Art. 6 ESF)

Local strategies for employment and innovation

Code VS/2002/0440

Active Coast Project

"Litorale attivo" (Active Coast) intended to implement innovative actions within local strategies for employment and innovation to propose new solutions in alternative to the two unique occupational constraints heavily impacting on local development:

- the high seasonal character of the labour market in the cities in the Lazio coast and its hinterland, deriving from the production, organisation and occupational peculiarities of Summer tourism;
- spreading black labour market and social exclusion pockets.

The regional, provincial (Rome, Latina and Viterbo provinces) authorities signed a partnership with Litorale Spa with the intent to experiment innovative project actions and create new labour opportunities in favour of seasonal workers, people working in the black market and the social weakest categories (migrants, women, the otherwise-able) through the implementation of a platform and a negotiations table (the littoral table), involving all key actors of civic society and public system.

The project is part of a broader innovative employment strategy. The project was innovative for the local and sectoral negotiations tables that enabled to experiment methodologies and roles (the facilitator) to support a kind of territorial employment development programming involving many actors of the civic society and the public system, including the third sector. The project negotiations experiences and analysis activities led to the implementation of the regional integrated plan for the territorial development of Lazio.

Project duration: 2002-2004

European Commission

Coordinator

Province of Mantova
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46100 Mantova
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www.provincia.mantova.it

Partner

- › EEO (GR)
- › Developing association of Aitolakarnania (GR)
- › ROC Nijmegen (NL)
- › Promoimpresa Camera di Commercio di Mantova (IT)
- › SolCo Mantova Solidarietà e Cooperazione (IT)
- › Fondazione università di Mantova (IT)
- › Agenzia Innovazione e Sviluppo (IT)

Innovative Actions (ex Art. 6 ESF)**Innovative approaches for the change management****Project NO OUT “Conveying older workers’ experience into social work”**

Italy, Greece and Holland are three different project partner countries with institutions sharing similar difficulties in supporting specific groups of labour demanders, in particular the elderly workers, that still cannot benefit from targeted labour guidance, training and coaching strategies being never proposed or only theoretically defined.

The project “NO OUT” revolves around the essential role assigned to territorial concentration and programming, and intends to develop an innovative pattern of preventive, positive and corrective promotion and development actions suitable to different European local environments aiming at:

- monitoring the occupational status of the elderly workers;
- meeting the needs of elderly workers through innovative actions and services;
- fostering a cultural change in the citizens, in the entrepreneurial world, social parties and the same workers;
- valorising the age as an adding-value factor to be well-employed in unusual contexts such as the third sector.

The project produced the following results: implementation of a website; actions to arise the awareness on project topics in the labour places; awareness-arising actions for the enterprise world; awareness-arising actions for trade unions; awareness-arising actions for the public.

The project enabled to kick off processes, structures and models having a permanent impact on the involved areas. The definition of a local and trans-national partnership, a permanent observatory and the experimentation of services to be integrated into active labour policies, guarantee the prosecution of project activities after the end of the project.

Project duration: 2005-2008

European Commission

Coordinator

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Partner

- › Ecipa-Cna (IT)
- › IRES CGIL (IT)
- › Turku School of Economics and Business Administration-Small Business Institute (FI)
- › Institut für Arbeitswissenschaft-University of Kassel (DE)
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Innovative Actions (ex Art. 6 ESF)**Adaptation to the New Economy within the Social Dialogue Framework****Step - Stocks and trends in European professions**

The usual economic-meter patterns to analyse the labour market are even more replaced by the labour demand-supply analysis. Even the international organisations, in particular in the European Union, are more and more adopting such a new model appropriate to represent the labour market. The Step model provided short-medium-term forecasts of the future trend of professions and can make long-term estimates of policies impact and labour market proceeding. It is an essential model for supporting a permanent system of analysis of professional needs and it promotes the analysis and monitoring of labour demand-supply matching. Labour demand-supply matching policies require an accurate knowledge of the local labour market and for such a reason the information gathered by the model are particularly useful. Such data represented useful feedbacks for forecasts on labour market trend and professional requirements from enterprises, thus contributing to the implementation and evaluation of labour active policies adopted by regional and national administrations. Project outcomes are strictly related to two aspects, the “service” and “cultural” effects. The service effects are linked to the pattern output improving the policies (for instance in the field of education) through a contribution to specialise the expected demand. The cultural effect of the project is linked to the fact that the model supported the key actors (especially the public employment centres) and policy makers to follow a specific and rigid scheme of strategy.

Project duration: 2001-2003

