

ACCOMMODATION SUPERVISOR

Ireland

Mount Juliet Estate, a Marriott Autograph Collection, is a 5* Resort, set in 500 acres of rich and historic Irish countryside. Whether it is the elegant grandeur of a magnificent Georgian Manor House or the chic sophistication of Hunter's Yard, our two residences draw on centuries of local Irish heritage to weave a rich tapestry of vibrant stories.

Main Duties

- Maintains excellent standards of cleanliness throughout the Estate
- Clean and maintain hotel bedrooms for check in and check out. Cleaning of public areas / meeting rooms and office space
- Ensures all maintenance requests are communicated clearly to the Maintenance Team.
- Deals with all guest requests in a professional and timely manner. Ensure that all checklists are completed.
- Follows Estate procedure for the acceptance, security and return of guest lost property. Adheres to Estate policy for key control and security.

Desired Skills

- Housekeeper Experience
- The ability to engage well with guests
- Excellent attention to detail
- The ability to adapt to change and work well under pressure
- Outgoing and friendly personality; have a professional image at all times in line with the Hotel standards
- Be committed to the team and the Hotel industry.
- Be flexible with working hours (must be available for weekends and midweek, early starts and late finishes)
- Report all potential and real hazards immediately. Attend all fire, health and safety and first aid training.
- Ensure the safety of the persons and the property of all within the premises by fairly applying Hotel Regulations, by strict adherence to existing laws and reporting any possible hazards and conditions to the Manager.
- Be passionate about hospitality, and thrive on working as part of a team, be personable, responsible and conscientious. Have the ability to deliver great customer service and develop relationships with our guests. Have the ability to remain calm under pressure. Be committed to their own personal development. Be comfortable working on their own and as part of a team.

Benefits Include:

- Flexible Working Hours
- Competitive Pay
- Employee Assistance Program
- International Hotel discounts, Staff Meal, Uniform, Complimentary Health Club Access
- Training & Continuous Professional Development

Accommodation is available, 4 kms from the hotel (staff minibus)

Application: Send your cv in English with a short motivation letter to hadmin@mountjuliet.ie, and in cc Gavin.caird@welfare.ie by **01.05.2026**

Read the full text: <https://tinyurl.com/yc88yzmw>

FOOD AND BEVERAGE ASSISTANT

Ireland

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The Role:

You must speak fluent English and work to a high standard in customer service. We are looking for someone who is outgoing, friendly and ambitious to join our expanding team.

Responsibilities

- To strive at all times to exceed the expectations of all customers within the hotel and to do so in a pleasant and efficient manner in accordance with established standards in the hotel.
- To assist the Bar & Restaurant Managers in maximizing revenue through promotions, new products and special offers.
- To serve all beverages in accordance with hotel standards and training provided while following good customer care practices.
- To adhere to all Health & Safety, Hygiene and Cashiering Procedures.
- To handle customer queries and complaints in a professional, efficient manner.

Requirements:

- Previous experience working in a busy restaurant and bar environment essential.
- Strong communication, interpersonal and organisational skills essential as is the ability to work as part of a team and on own initiative.
- Knowledge of Whiskeys, Wines and Cocktails
- Strong customer focus is essential.
- Strong customer service skills; Good communication skills

Benefits Include:

- Competitive Pay
- Employee Assistance Program; International Hotel discounts
- Staff Meal; Uniform; Training & Continuous Professional Development
- Complimentary Health Club Access

Why Join our team?

- Be part of an award-winning, certified Best in Hospitality, globally recognized luxury hotel.
- Collaborate with a passionate and dynamic team dedicated to excellence.
- Enjoy competitive compensation, benefits, and opportunities for professional growth.
- Shape the future of an iconic brand while creating unforgettable guest experiences.

Accommodation is available, 4 kms from the hotel (staff minibus)

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Read the full text: <https://tinyurl.com/2w7e7e77>

RECEPTIONIST

Ireland

Mount Juliet Estate, a Marriott Autograph Collection, is a 5* Resort, set in 500 acres of rich and historic Irish countryside. Whether it is the elegant grandeur of a magnificent Georgian Manor House or the chic sophistication of Hunter's Yard, our two residences draw on centuries of local Irish heritage to weave a rich tapestry of vibrant stories. Reporting to the Front of House Manager the role of the front office associate is to welcome guests as they arrive at the hotel.

Responsible for checking guests in and out, issuing keys, taking reservations by telephone or email, preparing bills and dealing with payments. To provide guests with information, answer their queries and deal with complaints.

Key Duties and Responsibilities

- To undertake front of house duties, including meeting, greeting and attending to the needs of guests, to ensure a superb customer service experience.
- To build a good rapport with all guests and resolve any issues quickly and report any complaints to management, to maintain high quality customer service.
- To deal with guest requests to ensure a comfortable and pleasant stay.
- To be responsible for accurate and efficient with guest billing and billing procedures.
- To assist in keeping the hotel reception area clean and tidy at all times.
- To undertake general office duties, including correspondence, emails and filing
- To ensure that all reservations and cancellations are processed efficiently.
- To report any maintenance, breakage or cleanliness problems to the relevant manager.

Required:

- Minimum 6 months in a receptionist role
- Experience in Opera beneficial but not essential
- Excellent interpersonal skills, including a pleasant telephone manner
- Good administrative skills and the ability to use email and booking systems. Good team working skills
- A friendly and welcoming approach; High standards of dress and presentation
- Fluent level of English
- Valid Driving License

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Read the full text: <https://tinyurl.com/2e58rr5f>

RESERVATIONS AGENT

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Mount Juliet Estate, a Marriott Autograph Collection, is a 5* Resort, set in 500 acres of rich and historic Irish countryside. Whether it is the elegant grandeur of a magnificent Georgian Manor House or the chic sophistication of Hunter's Yard, our two residences draw on centuries of local Irish heritage to weave a rich tapestry of vibrant stories.

Job Summary

Reporting to the Reservations Manager, the Reservations Agent will be the first point of contact for our guests. It is always of utmost importance that the reservations department present a friendly and professional manner. As a Reservations Agent, you will act as the main point of contact for guest's bookings for bedrooms, dealing with queries and cross selling of all available revenue streams.

Key Duties and Responsibilities

- Manage guests' reservations, ensuring that their needs and wants are met to the highest standard.
- Provide details
- of hotel facilities and pricing information. Impeccable and thorough billing skills.
- Promoting and up selling the estate facilities and amenities.
- Responding efficiently and effectively to guest feedback
- Ensure expectations are set correctly, in advance of the guest's stay.

Minimum Requirements

- 1 years' experience in a similar role with a Reservations System or Front Office Team, Opera an advantage.
- Excellent customer care skills. Proficient IT skills
- Excellent command of the English language both written and oral is essential.
- Ability to cope well under pressure.
- Highly motivated, and a team player.
- Proficient IT skills including Opera, Marsha or other PMS system experience an advantage

What we offer

- Competitive salary
- Employee meal
- Complimentary gym access
- Parking
- International hotel discounts through Marriott
- Continuous Professional Development opportunities
- Employee Assistance Program

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MARKETING INTERN

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Purpose of the Role:

To drive the strategic growth and prestige of the Estate by partnering closely with the Sales team to amplify brand presence, generate measurable revenue growth, and cultivate high-value client relationships. This role delivers coordinates luxury hospitality marketing, integrating innovative digital campaigns, sophisticated traditional marketing and targeted business development initiatives.

Duties and Responsibilities:

- Drive the development and execution of integrated marketing strategies across digital and offline channels, aligned with the Estate's Sales & Marketing plan.
- Plan, implement, and optimize marketing campaigns for all outlets, including rooms, spa, restaurants, bars, events, weddings, and sports programs, ensuring maximum engagement and revenue impact. Maintain brand consistency across all touchpoints, ensuring corporate identity
- Strategically manage social media channels, including content scheduling, ad campaigns, performance tracking, and audience engagement, leveraging insights to refine strategy. Create, review, and deliver high-impact marketing collateral, advertisements, promotional emailers, newsletters, and press releases that resonate with target audiences. Coordinate and oversee creative initiatives such as photoshoots, trade shows, wedding fairs, consumer events, and promotional activities, ensuring alignment with brand and campaign objectives.
- Manage website content updates and SEO initiatives, optimizing the digital customer journey and monitoring performance through Google Analytics and other marketing analytics tools.

Offer: Paid position as junior work placement (39 hours/week).

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Read the full text: <https://tinyurl.com/mr286v3r>